



INFORMATION ABOUT OUR LANDSCAPE MAINTENANCE SERVICE

The contractor is ID Verde and we carry out this service to make our estates a more attractive place to live in. The maintenance service runs all year round, but there is obviously less work carried out over the winter than in the growing season from the end of March to October.

What work do we carry out?

This is intended to be a basic service, primarily to cut grass, keep hedges and shrubs tidy, and to keep litter down.

| CLOSES - common back courts and front garden areas | OPEN AREAS |
|--|---|
| Litter collection- from grass, shrub and hard areas -26 visits per year | Litter collection from grass, shrub, play and hard areas-12 or 26 visits per year depending on location |
| Grass Cutting -16 visits per year (weather dependant) | Grass Cutting -16 visits per year depending on location (weather dependant) |
| | Strim rough grass –6 visits per year depending on location |
| Weed control - removing weed and moss growth from hard areas – as required throughout year | Weed control - removing weed and moss growth from hard areas -as required throughout year |
| Hedge cutting one or both sides and top- 2 visits per year | Hedge maintenance (one face)- 2 visits per year |
| Shrub maintenance – 4 - 6 visits per year. | Shrub maintenance - 4 - 6 visits per year. |
| Hard cutting back –once per annum | Hard cutting back –once per annum |
| Shrubs bed maintenance -6 visits per year | Shrubs bed maintenance -6 visits per year |

How do we ensure the work is done properly?

- We only use qualified, professional contractors.
- We have in-house procedures in place to monitor the contract.
- We meet with the contractor monthly to discuss their performance against set targets.

What does it cost?

The cost is based on the specification of the works being carried out and the type of property. There are therefore a range of charges which apply. The service charge is reviewed annually and PSPS will notify you of your annual charge each year.

If you are not satisfied with our service?

If you have any complaints or enquiries regarding our services you should contact our Factoring Officer on 0141 840 5017.

Registered in Scotland No: SC264883

Property Factor Registered: PF000305

Paisley South Property Services Ltd Subsidiary of Paisley Housing Association, Assurance House, 2 Lawn Street, Paisley PA1 1HA –Tel: 0141 889 7105 Web: www.paisleyha.org.uk