



Paisley Housing Association Newsletter

MAY 2021

NEW OFFICE FOR PAISLEY HA

As of Tuesday 4th May Paisley Housing Association will be moving to our new office in Paisley Town Centre. Our office remains closed for the moment but our new address is

Assurance House
2 Lawn Street
Paisley
PA1 1HA



All our telephone numbers, hours of business and email addresses remain the same.

Please note that any keys or correspondence must only be delivered to the new office at the above address.

Once we have resumed office working we will contact customers again. Please see our website for updates.

COMPLAINTS

We have updated our Complaints Policy and Complaints Leaflet. Please see the link in this email or the attachment. A copy is also available on our website www.paisleyha.org.uk

COVID NEWS

Despite an easing of restrictions our office remains closed to the public and is likely to until the Autumn. However, we are able to resume some of our services and these include:

- Estate Inspections
- Quality control inspections of close cleaning and landscape
- Non-emergency repairs
- Planned maintenance surveys and Fire Safety work

STAFF NEWS

Our Head of Housing, Lorna Gilroy, will be retiring at the end of May after a successful career in the Housing Sector.

A few staff have taken on extra responsibilities for the next year until we review what we will do longer term. We wish Lorna all the best for the next chapter.



Assurance House, 2 Lawn Street, Paisley, PA1 1HA Tel: **0141 889 7105**

E-mail: admin@paisleyha.org.uk • Web: www.paisleyha.org.uk

Paisley Housing Association is a recognised Scottish Charity No SC035589 | Registration No. SC 264883