



## INFORMATION ABOUT OUR LANDSCAPE MAINTENANCE SERVICE

Paisley Housing Association's (PHA) in-house Estates Team will provide the Landscape Service for 2026-27. The maintenance service runs all year round, but there cutting season is usually from April – October (weather dependant)

### What work do we carry out?

This is intended to be a basic service, primarily to cut grass, keep hedges and shrubs tidy, and to keep litter down.

<b>CLOSES - common back courts and front garden areas</b>	<b>OPEN AREAS</b>
Litter collection- from grass, shrub and hard areas – 20 visits per year (16 visits during the cutting season and 4 visits during the winter months)	Litter collection from grass, shrub, play and hard areas-12 visits per year
Grass Cutting -16 visits per year (weather dependant)	Grass Cutting -12 visits per year if required (weather dependant)
Hedge cutting one or both sides and top- 3 visits per year	Hedge maintenance (one face)- 3 visits per year if required
Shrub maintenance – 6 visits per year.	Shrub maintenance - 6 visits per year if required

### How do we ensure the work is done properly?

- All our staff are trained.
- We have in-house procedures in place to monitor the contract.

### If you are not satisfied with our service?

If you have any complaints or enquiries regarding our services, you should contact our Factoring & Development Officer on 0141 840 5017.

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