



## **INFORMATION ABOUT OUR LANDSCAPE MAINTENANCE SERVICE**

The contractor we have appointed for the Landscape Maintenance Service is **M Squared**. The maintenance service runs all year round, but their cutting season is usually from April – October (weather dependant)

### **What work do we carry out?**

This is intended to be a basic service, primarily to cut grass, keep hedges and shrubs tidy, and to keep litter down.

<b>CLOSES - common back courts and front garden areas</b>	<b>OPEN AREAS</b>
Litter collection- from grass, shrub and hard areas – 20 visits per year (16 visits during the cutting season and 4 visits during the winter months)	Litter collection from grass, shrub, play and hard areas-12 visits per year
Grass Cutting -16 visits per year (weather dependant)	Grass Cutting -12 visits per year if required (weather dependant)
Hedge cutting one or both sides and top- 3 visits per year	Hedge maintenance (one face)- 3 visits per year if required
Shrub maintenance – 6 visits per year.	Shrub maintenance - 6 visits per year if required

### **How do we ensure the work is done properly?**

- We only use qualified, professional contractors.
- We have in-house procedures in place to monitor the contract.
- We meet with the contractor monthly to discuss their performance against set targets.

### **What does it cost?**

The cost is based on the specification of the works being carried out and the type of property. There are therefore a range of charges which apply. The service charge is reviewed annually and PSPS will notify you of your annual charge each year.

### **If you are not satisfied with our service?**

If you have any complaints or enquiries regarding our services, you should contact our Factoring & Development Officer on 0141 840 5017.