



We have received complaints of anti-social behaviour and/or environmental crime in this area.

Our job is to make Renfrewshire a safer and cleaner place for people to live in, work in and visit.

Safer Renfrewshire

We deal with complaints such as: neighbour disputes, drug dealing, domestic noise, youth disorder, vandalism, graffiti, littering, abandoned vehicles, dog fouling, and dog nuisance.

Senior Community Support Officers deal with serious cases of antisocial behaviour which have not been resolved by early intervention, including the private housing sector. If the problem persists, legal options can be considered such as an Antisocial Behaviour Orders (ASBO) and eviction.

Our officers will also investigate domestic noise complaints and if the noise exceeds permitted levels, a warning notice may be issued. Failure to comply with a warning notice may result in a £100 fixed penalty notice. The team can be reached Monday to Thursday 8.45am to 4.45pm, Friday 8.45am to 3.55pm on **07768 988186**. Outwith these hours notify Wardens Service on **0300 300 0380 (Option 1)** or Police Scotland on **101**

Mediation helps neighbours who are having disputes to resolve differences amicably.

Wardens carry out patrols and respond to community safety, parking enforcement and environmental crime issues throughout Renfrewshire.
Call: **0300 300 0380 (Option 1)**

Animal Wardens investigate complaints about stray and nuisance dogs and work with other partners to deal with dangerous dogs.

Fly Tipping causes damage to the environment as well as leaving an unsightly mess for the community. If you see someone fly tipping or find dumped waste, please report it on the Council website or call **0300 777 2292**. Anyone caught faces a fixed penalty of £200 (up to £40,000 court fine or imprisonment).

Youth Officers work with young people involved in antisocial behaviour to reduce youth disorder and raise awareness through school talks. They also work with the Street Stuff youth project to divert young people into more meaningful activities.

Team up to Clean up Community and local groups play a vital role in keeping our towns, villages and countryside clean and tidy. A local clean-up is a great way to improve your neighbourhood and gets everyone in your community together. If you are having a community clean up, please let us know via our dedicated number on **0300 300 1375** which operates between 11am–10pm (Sun–Thurs) and 1pm–12am (Fri/Sat) or email: **wardens.es@renfrewshire.gov.uk**

For further information or assistance please contact us on:

Tel: 0300 300 0380 (Option 1)

Renfrewshire Council, Cotton Street Paisley PA1 1BR

Email: customerservices.contact@renfrewshire.gov.uk

Website: www.renfrewshire.gov.uk

